

Expectations on key Success Competencies of the Hospitality Management Students: An Analysis of Flexible Learning Outcomes

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ABSTRACT

Every educational institution prepares students to become work-ready and competent to handle situations in line with their specialization. The imposition of quarantine levels due to the COVID-19 pandemic hinders schools to develop further work skills for the students. This study examined the expectations of the professionals and students with regard to the key success competencies of the hospitality management students who are products of the implemented flexible learning of one state university of the Philippines. The study utilized descriptive and comparative research design to establish whether professionals and students have common expectations of the skills of hospitality graduates of one state university in Laguna. It was found out that both the professionals and students have the same level of expectations which is high on in the key success competencies of the hospitality management students when it comes to leadership, human resources management, human relations-communications, operational knowledge, however, there is a difference on financial analysis. Further, it was found that there is a significant relationship between and among the degree of expectation on key success competencies of the hospitality management students.

Keywords: Hospitality Management, Hospitality Competency, Leadership, Financial Analysis, Human Resource Management, Communications, Operational Knowledge

About the presenter:

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